

Great Lakes Flooring

PRIVACY DISCLOSURES FOR CALIFORNIA RESIDENTS

These disclosures supplement the Privacy Policy (the “**Policy**”) of Great Lakes Flooring, L.P., a Delaware limited partnership, (“**Great Lakes Flooring**”), which can be found at www.greatlakesflooring.com, (a “**Site**”). They are provided pursuant to the California Consumer Privacy Act (the “**CCPA**”) and apply only to residents of California. Each capitalized term used, but not defined, in these disclosures shall have the meaning given to such term in the CCPA.

Required Disclosures

Categories of Personal Information Collected

The following categories of personal information are collected by Great Lakes Flooring:

- Identifiers (e.g. name, Internet protocol address, email address, physical address, phone number, and human resources data relating to employees of Great Lakes Flooring or individuals applying to Great Lakes Flooring for employment);
- Internet and Network Activity Information; and
- Commercial Information.

Categories of Sources of Personal Information Collected

Great Lakes Flooring obtains categories of personal information from consumers using a Site, third parties using a Site acting on behalf of consumers, or third parties with whom or which Great Lakes Flooring has a business relationship.

Purposes for Collecting Personal Information

Great Lakes Flooring uses personal information collected by it for one or more of the following purposes:

- To achieve the purposes for which you, a third party acting on your behalf or a third party with whom or which Great Lakes Flooring has a business relationship provided personal information (e.g. if you provide personal information to request a price quote, ask a question about Great Lakes Flooring’s products or services, or order products or services, Great Lakes Flooring will use that information to respond to your inquiry or fulfill such order);
- To fulfill orders for products or services, or to process returns of products;
- To provide you with support, and to respond to your questions, regarding products and services of Great Lakes Flooring;

- To send e-mail messages, newsletters and other relevant information;
- To consider consumers for employment or employ consumers;
- To respond to requests from law enforcement or other governmental authorities;
- To comply with any applicable law or legal obligation;
- To prosecute or defend itself in a legal dispute or proceeding; and
- For any other business purpose permitted by the CCPA.

Categories of Third Parties with whom Great Lakes Flooring Shares Personal Information

Great Lakes Flooring shares personal information with categories of third parties only to enable Great Lakes Flooring to achieve the purposes for which it collects personal information. In particular, Great Lakes Flooring shares personal information with its vendors and suppliers. Great Lakes Flooring does not, however, sell any personal information to third parties.

Specific Pieces of Personal Data Collected

Great Lakes Flooring collects the following specific pieces of personal information:

- Names;
- E-mail addresses;
- Physical addresses; and
- Phone numbers.

Summary of Consumers' Rights

The following is a summary of a consumer's rights under the CCPA:

Access to Specific Information and Data Portability Rights

You have the right to request that Great Lakes Flooring disclose certain information to you regarding your personal information collected by Great Lakes Flooring as follows:

- The categories of personal information collected about you;
- The categories of sources of the personal information collected about you;

- Great Lakes Flooring’s business or commercial purpose for collecting or, if applicable, sharing your personal information;
- The categories of third parties with which or whom Great Lakes Flooring shares your personal information;
- The specific pieces of personal information collected about you; and
- If Great Lakes Flooring disclosed your personal information for a business purpose, a list of such disclosures, identifying the personal information categories that each category of recipient obtained.

Deletion Rights

You may request that Great Lakes Flooring delete any of your personal information retained by Great Lakes Flooring, subject to certain exceptions. Upon receiving and confirming your verifiable consumer request, if an exception does not apply, Great Lakes Flooring will delete (and direct its service providers to delete) such personal information from Great Lakes Flooring’s (or such service providers’) records.

Verifiable Consumer Requests

To exercise your rights described in these disclosures, you must submit a verifiable consumer request to Great Lakes Flooring as set forth in the Policy. Only you, or a person registered with the California Secretary of State that you authorize to act on your behalf, may make a verifiable consumer request relating to your personal information. You may also make a verifiable consumer request on behalf of your minor child.

You may only make a verifiable consumer request for access or data portability twice within a 12-month period. The verifiable consumer request must:

- Provide sufficient information that allows Great Lakes Flooring to reasonably determine you are the person about whom Great Lakes Flooring collected personal information or an authorized representative.
- Describe your request with sufficient detail that allows Great Lakes Flooring to properly understand, evaluate, and respond to it.

Great Lakes Flooring cannot respond to your request or provide you with personal information if it cannot verify your identity or authority to make the request and confirm the personal information relates to you. Great Lakes Flooring will only use personal information provided in a verifiable consumer request to verify the requestor’s identity or authority to make the request.

Great Lakes Flooring's Response

Great Lakes Flooring endeavors to respond to a verifiable consumer request within 45 days of its receipt. If Great Lakes Flooring requires more time (up to an additional 45 days), Great Lakes Flooring will inform you of the reason and extension period in writing. Great Lakes Flooring will deliver its written response by mail or electronically, at your option. Any disclosures provided by Great Lakes Flooring will only cover the 12-month period preceding receipt of the verifiable consumer request. The response provided by Great Lakes Flooring will, if applicable, also explain the reasons it cannot comply with a request. For data portability requests, Great Lakes Flooring will select a format to provide your personal information that is readily useable and should allow you to electronically transmit the information from one entity to another entity without hindrance.

Great Lakes Flooring does not charge a fee to process or respond to your verifiable consumer request unless it is excessive, repetitive, or manifestly unfounded. If Great Lakes Flooring determines that any request warrants a fee, it will tell you why a fee is warranted and provide you with a cost estimate before completing your request.

No Discrimination

Great Lakes Flooring will not discriminate against you for exercising any rights under the CCPA. In particular, if you exercise any such rights, Great Lakes Flooring will not:

- Deny you goods or services;
- Charge you different prices or rates for goods or services, including through granting discounts or other benefits, or imposing penalties;
- Provide you a different level or quality of goods or services; or
- Suggest that you may receive a different price or rate for goods or services, or a different level or quality of goods or services.

However, Great Lakes Flooring may offer you certain financial incentives permitted by the CCPA that can result in different prices, rates, or quality levels. Any such financial incentives offered by Great Lakes Flooring will reasonably relate to your personal information's value and contain written terms that describe the material aspects of such financial incentives. Your prior opt-in consent, which you may revoke at any time, is required before you obtain such financial incentives.

Revisions

Great Lakes Flooring may revise these disclosures from time to time by posting the revisions on a Site. Any such revision will take effect immediately upon such posting, but will only relate to personal information collected after such revision is posted. It is your responsibility to periodically check each Site for revisions to these disclosures.

Dated: June 24, 2020